

Appendix 4 – COVID Risks Relevant to HHHWQP Committee

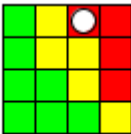
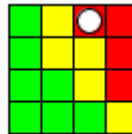

OSD COVID-19 - Risks Relevant to HHHWQP Committee

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Rows are sorted by Risk Score

Risk no, title, creation date, owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score		Risk Update and date of update	Target Risk Rating & Score		Target Date	Current Risk score change indicator
CVD19 SGPS 32 Income Generation and Financial Management (OSD) 29-Apr-2020 Colin Buttery	Cause: COVID-19 has led to closure or deferral of many of the income-generating aspects of our business, as well as the incursion of significant additional costs. In combination with existing financial pressures, we are likely to run significantly overbudget. Event: Significant overspend due to underachievement of expected income. Impact: Financial impact, potentially leading to permanent cessation of services. High likelihood of requiring additional financial support from the corporate centre.	 Likelihood	16 Impact	Target of maintaining the risk at current level, rather than escalating, was achieved for 1st June. Target date for review now moved to September. We are not able to moderate the risk at this time, and therefore the current and target risk will remain the same. 28 Jul 2020	 Likelihood	16 Impact	01-Sep-2020	 Constant

Action no	Action description	Latest Note	Action owner	Latest Note Date	Due Date
CVD19 SGPS 32 001	Departmental overview of actions taken to help mitigate this risk.	<ul style="list-style-type: none"> Working closely with Chamberlains to monitor budget lines and keep them informed as financial situation develops. Predictions on loss of income being worked up to aid longer term decision making, including rentals, sports provision, catering and retail. Tower Bridge has now reopened, which is mitigating some of the financial losses in that area. 	Colin Buttery	28-Jul-2020	01-Sep-2020

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CVD19 SGPS 30 Health and Safety of Visitors and Staff (OSD) 29-Apr-2020 Colin Buttery	<p>Cause: Open Spaces have become essential services during the pandemic as they have been asked to remain open by the government. In the absence of other forms of recreation, public pressure on open spaces has increased significantly, and with staff numbers impacted by the virus, BAU health & safety works become more difficult to deliver and more important than ever.</p> <p>Event: Significant health and safety event at one of our sites (including but not limited to: flood, fire, tree disease leading to collapse, and drowning in open water bodies). Alternatively, the closure or cessation of critical services due to H&S concerns which cannot be properly addressed due to pressure on staff.</p> <p>Impact: Personal injury or death of a member of the public or staff; reputational impact; legal repercussions; cessation of critical service; site closures.</p>	 <p>Likelihood</p> <p>Impact</p>	12	<p>This is a blanket health and safety risk intended to cover the threat COVID-19 poses to health & safety related work which takes place at our sites; for further information on the specifics of this work, please see local Open Spaces risk registers.</p> <p>Staffing levels are down due to self-isolation, sickness, and shielding orders, increasing the pressure on remaining staff to deliver critical H&S work. At present this is being delivered at a steady state with reduced staffing.</p> <p>28 Jul 2020</p>	 <p>Likelihood</p> <p>Impact</p>	12	01-Oct-2020	 Constant

Action no	Action description	Latest Note	Action owner	Latest Note Date	Due Date
CVD19 SGPS 30 004	Actions undertaken at North London to maintain key H&S works.	<ul style="list-style-type: none"> Public H&S work continues Staff are working an emergency roster, this is under review Swimming is open with new booking system. Effective so far. Running Track open Car Parks have now re-opened to the general public. Staff deliver the four 'Es' and are working in partnership with other Local Authority officers and the MPS delivering COVID 19 advice, e.g. Stay Alert, control the virus, save lives Staff continue to carry out weekly H & S checks and these are recorded, e/g water flushing, fire safety checks PPM visits continue Tree safety works continue including treatment of OPM across the open space. Bad weather has impacted on this work recently. 	Bob Warnock	28-Jul-2020	01-Oct-2020

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		<ul style="list-style-type: none">• Reservoir checks continue.• Risk Assessments and Safe Systems of Work have been reviewed and shared with staff across the Division. Recent updates include Tennis RA following advice from the LTA• All tennis courts have re-opened, booking is online via ClubSpark• Bowls & croquet lawn reopened• Staff have access to PPE including masks, gloves and cleaning materials• Signage and social media is being used effectively to promote COVID 19 guidance and regulations.			
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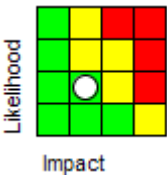
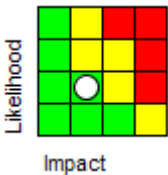

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CVD19 SGPS 35 Reopening Services (OSD) 30-Jun-2020 Colin Buttery	<p>This risk is separated into two possible scenarios, denoted below.</p> <p><i>Cause:</i> 1) Re-opening services where social distancing is difficult or impossible to enforce, such as (but not limited to) public toilets, the Parliament Hill Lido, and the Hampstead Heath swimming ponds.</p> <p>2) Government guidance advises the re-opening of facilities which are not yet considered COVID-19 safe by our local risk assessors.</p> <p><i>Event:</i> 1) Social distancing is not observed, in contravention of government guidance; social distancing measures are actively disobeyed, resulting in antisocial behaviour and the need for enforcement actions.</p> <p>2) Facility opening is delayed past the date at which government guidance changes.</p> <p><i>Impact:</i> 1) Staff members become sick; reputational damage; damage to properties; cessation of services that cannot be safely operated.</p> <p>2) Reputational impact; antisocial behaviour & break-ins, and the requisite health & safety impact of this behaviour.</p>	 <p>Likelihood</p> <p>Impact</p>	8	<p>The Open Spaces Department is preparing to reopen several of its services at present, including toilets and swimming facilities. While appropriate social distancing measures and cleaning regimes are being prepared, staff resource is under significant pressure, and enforcement may need to be self-policed. The implementation of social distancing measures at the Lido and the Swimming Ponds during summer is likely to result in community backlash, both in terms of reputational damage and antisocial behaviour on the ground.</p> <p>Additionally, guidance is changing at a speed which some facilities are not able to accommodate, which may result in facilities remaining closed after the date for re-opening set by the government. If this occurs, we expect to see an increase in break-ins and antisocial behaviour, as well as a reputational impact. There has already been an uptick in unsanctioned swimming at Hampstead Heath, which presents a significant H&S and enforcement issue. If guidance changes without sufficient notice, we expect this to escalate.</p> <p>30 Jun 2020</p>	 <p>Likelihood</p> <p>Impact</p>	4	01-Oct-2020	 Constant

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CVD19 SGPS 35 001	Actions managed by the Directorate to mitigate this risk.	Regular Bronze meetings are being convened, in which SLT members share best practice for planned re-openings. As of 30/6/20, toilets are open at several sites, and plans are being made to implement the government guidance for reopening playgrounds. This is being co-ordinated through cross-London liaison meetings with other local authorities to ensure we remain in step with the rest of the industry.	Colin Buttery	30-Jun-2020	01-Oct-2020

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CVD19 SGPS 31 Care and Husbandry of Animals Across the Estate (OSD) 29-Apr-2020 Colin Buttery	Cause: Open Spaces has a variety of livestock and other animals in captivity which require care from specialist staff. Event: COVID-19 related issues lead to loss of specialist staff, preventing us from being able to care for these animals correctly. Impact: Loss of livestock; reputational impact; failure of critical service.		4	Item moved to green as this is now being managed and is not currently considered a major risk by our divisions. Target date set to October, and if it remains at green, we anticipate closing down this risk. 28 Jul 2020		4	01-Oct-2020	 Constant

Action no	Action description	Latest Note			Action owner	Latest Note Date	Due Date
CVD19 SGPS 31 003	Actions undertaken at North London to ensure delivery of essential duties.	<ul style="list-style-type: none"> • Livestock work continues. • Staff are working an emergency roster • Animal welfare is being maintained daily • Contact with IZVG is maintained and visits / inspections carried out observing social distancing • Access to local vets is available • Food, bedding etc is available through existing suppliers. • Children's Farm -Queen's Park remains closed to public access 			Bob Warnock	28-Jul-2020	01-Oct-2020